Appliance Terms of Installation

Important Facts - Please Initial

☐ Direct Replacement Only: Disconnection, normal extraction, reconnection to existing services (excluding Refrigerator Waterline and Window Air Conditioners). Delivery and Haul-Away available for an additional charge.

☐ Additional Charges May Apply: Installers will provide an estimate to you prior to performing work that requires an additional charge such as regional permits, parts or labor.

☐ Scheduling: Our installer will contact you to schedule your 4 hour time window for your installation no later than the day prior to your scheduled installation appointment.

☐ Adult Must Be Present: A person 18 years of age or older must be present during installation. Installer will require that an installation control form is signed for completion of service.

INSTALLATION FEES, PREPAID IN OUR STORES OR FOR AUTHORIZED ADDITIONAL PARTS AND LABOR, ARE NON-REFUNDABLE AFTER INSTALLATION IS COMPLETED.

When the Installation Professional Comes to your Home, he/she Will Perform the Following:

• Direct replacement of an existing similar appliance only (excluding Refrigerator Waterline, window Air Conditioners, Electric Hardware and Frigidaire Refrigerator/Frezer w/Trim Kit)
• Obtain permit, if necessary. Customer is responsible for price of permit.
• A pre-site survey to determine if the service can be completed, including testing electrical service and ensure that it has the proper amperage to support product.
• Survey and document, on Installation Control Form (ICF), any existing damages, blemishes and/or defects on surrounding property including, but not limited to, walls, flooring, cabinets, countertops, ceilings and appliances.
• Inspect plumbing and electrical services and document on ICF any existing defects, corrosion, substandard hookups or code violations.
• Determine and document on the ICF any charges necessary for additional labor, parts or permits.
• Advise customer to prepare for shut-down of services, as necessary.
• Review ICF with customer and receive authorization to perform services from customer by obtaining signature on ICF prior to beginning service.
• Provide adequate protection to all surrounding walls, flooring, cabinets, countertops, ceilings and appliances.
• Unpack, inspect and prepare appliance for service.
• Ensure work area is adequately ventilated during service process.
• Disconnect and remove existing similar appliance from surrounding cabinets and fixtures.
• Accommodate services, if necessary and possible, to meet all plumbing, electric, and building codes and all manufacturers’ installation specifications, but not to exceed authorized additional charge estimate provided to customer.
• Connect electrical service as required by National Electric Code.
• Upon extraction of existing appliance, Installer determines and confirms with customer and documents on the ICF charges necessary for additional labor, parts, or permits that are needed to proceed with the service, due to the conditions found after extraction. Installer has the customer initial the ICF.
• Install new appliance to customer’s satisfaction in accordance with local code and regulation or to manufacturer specifications.
• Double-checks all connections.
• Check and verifies that all user functions are operational. When performing this check, the Installer sets the clock and presets, if applicable.
• Correct any defects in the installation (if applicable), and retests appliance.
• Level appliance.
• Remove carton and packing materials from premises.
• Ensure all work areas are neat, clean, and dry.
• Walk through a demo with the customer to show the customer basic operations of their new appliance.
• Review service warranty terms and informs customer of the Best Buy in-home installation and service 800 phone number.
• Record service date and Installer’s company name on customer’s Best Buy receipt.
• Obtain permit, if necessary. Customer is responsible for price of permit.
• Review ICF with customer and receive authorization to perform services from customer by obtaining signature on ICF prior to beginning service.

Additional Charges May Apply:

• Double-checks all connections.
• Check and verifies that all user functions are operational. When performing this check, the installer sets the clock and presets, if applicable.
• Accurate any defects in the installation (if applicable), and retests appliance.
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• Walk through a demo with the customer to show the customer basic operations of their new appliance.
• Review service warranty terms and informs customer of the Best Buy in-home installation and service 800 phone number.
• Record service date and Installer’s company name on customer’s Best Buy receipt.
• Sign, date and have customer sign two copies of the Installation Control Form after the service is completed.

I have read and agreed to the terms and conditions of this agreement. I understand that I will be charged for any additional labor, parts and any necessary permits that may be required. I understand that all fees are non-refundable after the installation is completed.

FOR ANY FURTHER QUESTIONS FOLLOWING YOUR INSTALLATION PURCHASE, PLEASE CALL 1-888-BESTBUY

CUSTOMER SIGNATURE ________________________________ DATE ________________________________

DISCLAIMER & WAIVER - Best Buy™ and/or its third party service provider shall not be liable for any failure or delay in performance due to any cause beyond its control. If Best Buy or its third party service provider is unable to render services is impaired by you or circumstances beyond the control of Best Buy and/or its third party service provider, Best Buy and/or its third party service provider may choose not to provide services. Services can also be denied if dangerous or unhealthy conditions are present. Service can be denied for any work (including those listed as requiring additional charges) which is not included in the basic installation and/or may not be performed as determined by installer at installer’s sole discretion. For any un-installation services provided, you agree that neither Best Buy nor its third party service provider shall be responsible for repairing any damage or changes made to your residence. © 2008 Best Buy.
**EXPLANATION OF SERVICES** — If your installation is not detailed on this form, see a Customer Specialist for details.

**AIR CONDITIONER**

1. Ensure the existing system is installed properly, additional charges may be assessed.
2. Ensure there are existing supports or platforms for units to be installed above the first floor, if the AC is over 20,000 BTU.
3. Otherwise, additional charges will be assessed.
4. May wait to perform installation due to inappropriate weather conditions.
5. Ensure the selected window air conditioner (AC) has adequate BTUs for desired area.
6. Measure window opening to ensure AC is correct size and type.
7. Perform installation as shown in window air conditioner (AC) operating manual.
8. Test electrical service and ensure it is proper capacity to support selected AC.
9. Determine Consignee and on the AC any change any additional charge required.
10. Extract existing AC and all voltaic, broach, woodwork and fan as necessary.
11. Inspect, repair and replace parts for installations requiring drain-pump is drain is necessary.
12. Seal AC units during opening and ensure it is secured according to manufacturer’s requirements.
13. Connect AC unit to all support, wall, floor, and ceiling as necessary (see but not to exceed authorized additional charge provided to customer).
14. Ensure holes is capped and there are no leaks.
15. Terminate electrical service for electric over from disconnect.
16. Test electrical service and ensure electrical is safely wired.
17. Ensure electrical service has been unplugged to prevent damage to retractor.
18. Ensure gas service has been unplugged to prevent damage to retractor.
19. Connect exhaust把握 to existing gas service and place on existing power service.
20. Ensure all accessories, (grates, pans, racks, Upper BAI, etc.) are installed on appliances.

**GAS RANGE/GAS DRYER**

1. Install gas range or dryer only to the proper gas service, and ensure the gas service is properly connected to the appliance.
2. Install all knobs, filters and accessory covers as necessary.
3. Measure window opening to ensure new AC is correct size and type.
4. Ensure that there are existing brackets or support platform for units to be installed above the first floor, if the AC is over 8,000 BTU.
5. Ensure gas service and ventilation to be installed.
6. Turn unit back on before gas range is turned on.
7. Ensure all accessories, (grates, pans, racks, Upper BAI, etc.) are installed on appliances.
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**OVER-THE-RANGE MICROWAVE**

1. Test electrical service and ensure electrical is properly connected to appropriate outlet.
2. Ensure unit is properly plugged in and secure.
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4. Ensure all accessories, (grates, pans, racks, Upper BAI, etc.) are installed on appliances.
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**REFRIGERATOR WATERLINES**

1. Any gap fillers, wall brackets, extended drain lines, dedication 110 volt electrical line, changing a round vent to a rectangular vent or vice versa, or any custom carpentry work to allow the new Range Hood to fit.
2. Determine Consignee and on the AC any change any additional charge required.
3. Any new State approved tubing is secured to the refrigerator, to new shut off and to surrounding house framing.
4. Any new unit area is secured by a structural truss.
5. Any new State approved tubing is secured to the refrigerator, to new shut off and to surrounding house framing.
6. Any new State approved tubing is secured to the refrigerator, to new shut off and to surrounding house framing.
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20. Any new State approved tubing is secured to the refrigerator, to new shut off and to surrounding house framing.

**SHRINK WRAP**

1. Water soaking, 110 volt dedicated electrical service.
2. Dedicated 110 volt dedicated electrical service.
3. Dedicated 110 volt dedicated electrical service.
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19. Dedicated 110 volt dedicated electrical service.
20. Dedicated 110 volt dedicated electrical service.

**DISHWASHER**

1. Ensure cord is plugged back into receptacle, properly secured, and refrigerator is turned on.
2. Ensure new state approved tubing is secured to the refrigerator, to new shut off and to surrounding house framing.
3. Ensure all accessories, (grates, pans, racks, Upper BAI, etc.) are installed on appliances.
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**FRIGIDAIRE DISPOSER**

1. Dedicated 110 volt dedicated electrical service.
2. Dedicated 110 volt dedicated electrical service.
3. Dedicated 110 volt dedicated electrical service.
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